



**ERA**

**Elder Rights  
Advocacy**

Supporting your right to quality care

# Information and Advocacy for Aged Care issues

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**Freecall 1800 700 600  
or (03) 9602 3066**



**For older people in Victoria,  
their families and representatives.  
Confidential | Free | Independent**

## What we do

- ▶ Listen to your concerns
- ▶ Provide information that includes your rights
- ▶ Assist you to explore your options and make informed decisions
- ▶ Support you to find solutions



## Languages other than English

Our Advocates are skilled in working with interpreters.

- ▶ Call us directly on **(03) 9602 3066** to arrange an interpreter, or
- ▶ Call the **Translator Interpreter Service (TIS National)** on **131 450** and let them know you want to speak to **Elder Rights Advocacy** on **(03) 9602 3066**



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**era@era.asn.au | www.era.asn.au**

**Suite 4, Level 8, 167 Queen St. Melbourne VIC. 3000**

Elder Rights Advocacy is a non-profit organisation and member of the national Older Persons Advocacy Network (OPAN), delivering the National Aged Care Advocacy Program (NACAP), an Australian Government initiative.  
ABN 63 367 539 827

