

## WHAT ARE YOUR RIGHTS?

You have the same rights as other members of the community. Additional rights in aged care include:

- the right to information e.g. about the range and availability of services;
- the right to privacy and dignity e.g. to be spoken to and treated in a courteous manner;
- the right to freedom of choice e.g. making your own decisions;
- the right to good health care e.g. the right to choose your own doctor;
- the right to have your say and have any complaint resolved quickly and fairly;
- the right to access and control over your own money.

## *Empowering older Victorians*

Elder Rights Advocacy is the registered business name of Residential Care Rights Inc. (ABN 63 367 539 827) which is part of the National Aged Care Advocacy Program - an Australian Government Initiative.

Note, the information in this fact sheet is general information about the law in Victoria— it is not legal advice.