

## ORDER FORM

\_\_\_\_\_ *Cultural Care Kit/s* @ \$44.00 per copy

Post order with cheque to:

Elder Rights Advocacy  
Level 2, 85 Queen Street  
MELBOURNE VIC 3000  
OR

Direct Debit to the following bank account:

BSB: 033 152 A/c No. 20 2315  
A/c. Name: Elder Rights Advocacy

ERA contact details for notification of your direct deposit:

Email: era@era.asn.au  
Fax: (03) 9602 3102  
Telephone: (03) 9602 3066

Total payment enclosed/deposited \$ \_\_\_\_\_

Mailing address for delivery of your order:

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Price includes postage and GST and is current for orders received before 30 June 2016.

A Tax Invoice will be sent with kit/s.

Elder Rights Advocacy is the registered business name of Residential Care Rights Inc. (ABN 63 367 539 827) which is part of the National Aged Care Advocacy Program — an Australian Government initiative.

## CULTURAL CARE KIT (Reprinted 2010)

**An information resource for service providers designed to identify the needs of people from Aboriginal and culturally and linguistically diverse backgrounds**

Reprinted by  
popular demand

The *Cultural Care Kit* contains information and web based resources to assist any service provider dealing with these consumer groups, and seeking to meet accreditation standards.

### The communities covered:

- |              |                    |             |             |              |
|--------------|--------------------|-------------|-------------|--------------|
| ◆ Aboriginal | ◆ Anglo-Australian | ◆ Arabic    | ◆ Bosnian   | ◆ Cambodian  |
| ◆ Chinese    | ◆ Croatian         | ◆ Czech     | ◆ Dutch     | ◆ Estonian   |
| ◆ German     | ◆ Greek            | ◆ Hungarian | ◆ Indian    | ◆ Italian    |
| ◆ Jewish     | ◆ Latvian          | ◆ Maltese   | ◆ Polish    | ◆ Russian    |
| ◆ Serbian    | ◆ Spanish speaking | ◆ Turkish   | ◆ Ukrainian | ◆ Vietnamese |

### Each community section contains information about:

- |   |  |
|---|--|
| ◆ History of migration.                         | ◆ Role of family in caring for the elderly.                    |
| ◆ Traditions and special days.                  | ◆ Attitudes to residential care, sickness, hospitals and pain. |
| ◆ Food and diet.                                | ◆ Death and burial rites.                                      |
| ◆ Religion.                                     | ◆ Internet links.  |
| ◆ Language, including phrases relevant to care. |  |

We have included a section on the Anglo-Australian culture for staff who come from a non-English speaking background.

The kit is a well accepted and valued resource in aged care homes as well as a range of other health care settings.